



Care & Maintenance of Laminate Panels

Your DWP laminate panels and trim have been delivered without any type of factory-applied protective coating, applied directly to the laminate. In some instances, a protective film has been applied to metal to help protect the laminate during the fabrication and shipping processes.

Though virtually maintenance-free, areas of the laminate surfaces that come into human contact will produce fingerprints due to salts and oils in skin. Routine cleaning is required in order to keep your laminate panels looking their best.

To maintain the integrity of your DWP products, please follow the cleaning procedures outlined in this document.

These instructions for the maintenance and care of your DWP products are provided to you as a service. No warranty is expressed or implied herein.

Routine Care

- In most cases, you only need to use a clean, damp, non-abrasive cotton cloth and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Dry the surface with a soft, clean, non-abrasive cotton cloth.
- Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell and the laminate to separate from the substrate (delamination).
- One of the best products to help keep your DWP panels looking their best is a Sprayway® brand glass cleaner. Unlike other glass cleaners, Sprayway® contains no harsh chemicals or ammonia, and is “streak-free.” This leaves no film on the panel surface and leaves a great looking finish to DWP’s complete range of surfaces.
- To clean the surface, use a clean damp cloth or sponge and a mild soap or detergent. For the best finish wipe dry with a clean towel afterwards so any streaks marks can be wiped away.
- Difficult stains such as coffee or tea can be removed using a mild house cleaner / detergent and a soft bristled brush, repeating as necessary.
- If a stain persists, use a paste of baking soda and water and apply with a soft bristled brush (for example an old tooth brush). Light scrubbing for 10 or 20 strokes should remove most stains. Although baking soda is a low abrasive, excessive scrubbing or exerting too much force could damage the decorative surface, especially if it has a gloss finish.
- Stubborn stains that resist any of the above cleaning methods may require the use of undiluted household bleach or nail polish remover. Apply the bleach or nail polish remover to the stain for no longer than two minutes. Rinse thoroughly with warm water and wipe dry. This step may be repeated if the stain appears to be going away and the color of the laminate. See cautionary notes, *below*.

Cautionary Notes

- Hot pans and heat-producing appliances (For example - electric skillets) when set directly upon countertops this can mark the product's beauty. Always use a heat shield, hot pad or trivet for protection of the surface.
- Acidic or abrasive cleaners can damage laminate surfaces; don't use them.
- Be careful when using solvents around laminate joints and edges as these can break down the adhesive used to bond your DWP Laminate to the substrate.
- Drain cleaners containing lye will permanently damage any DWP laminate surface. If you spill a drain cleaner, wipe it up immediately and rinse several times with water.
- Don't cut directly on DWP horizontal surfaces, the laminate surfaces will withstand normal wear & tear, but can be damaged by scratching or cutting.
- Hair, textile and food dyes can cause permanent stains. If dye should happen to spill, wipe it up immediately with dishwashing detergent or an all-purpose cleaner.
- Waxes and polishes will dull the natural sheen/finish.
- Wipe all spills away promptly and rinse several times with water.
- Rust removers contain harsh chemicals which will quickly cause permanent damage. If a spill occurs, wipe off all residue immediately, wash thoroughly with soapy water and rinse several times.
- Darker colors and gloss surfaces will show scratches more readily than lighter colors. To minimize scratching always place and lift objects from the surface – never drag or slide them across the surface.
- Steel wool and other abrasive pads will damage DWP laminates. Don't use them for cleaning and don't store steel wool pads on your countertop; the metal can rust and leave stains.
- Toilet bowl cleaners contain harsh chemicals that can cause permanent damage. If spills occur, wipe up immediately, wash surface with soapy water and rinse several times.
- Spray and Wipe products on the market can leave a film or after a period of time a buildup on the surface and can reduce the luster of the product.
- Specialty glues types like Super Glue can be removed immediately with Acetone (nail polish remover. Note some solvent based texture pens may leave permanent marks unless removed immediately. Prolonged exposure to bleach will cause discoloration of your Bench-top.
- Hazards of Bleach. Hydrochlorides like bleach are useful for disinfecting a surface. They can damage laminate. If using bleach ensure the surface is thoroughly washed down with soapy water. Simply drying the surface will leave residue to reactivate and damage the laminate.
- Avoid products that contain Hydrochloric Acid, Hydrofluoric Acid, Phosphoric Acid, Sodium Hydroxide, & Pumice.